

## QUALITY POLICY



Loughran Brewers Select will seek to continually improve its performance and thereby enhance its reputation as a capable and consistent supplier of malt, hops & brewing ingredients to the craft beer sector.

To achieve this objective the company will ensure that:

1. Loughran Brewers Select owners, directors & senior management team fully support this quality policy.
2. The Loughran Brewers Select management system is designed and implemented to satisfy the current requirements of ISO 9001 quality standard.
3. Loughran Brewers Select remains aware of and compliant with appropriate legislation and industry guidelines relating to the procurement and sale of malt and brewing ingredients into the food chain.
4. A continual focused commitment to meeting the quality requirements of its customers is maintained to ensure their needs and expectations have been fulfilled.
5. The resources and systems are in place to control quality from raw material purchase through to product delivery.
6. The food safety and integrity of products are maintained by the implementation of a HACCP system.
7. Establishing, monitoring and continually improving the quality management system, performance, and objectives.
8. All employees are properly trained and are encouraged to perform their duties in a way that will lead to improved levels of customer satisfaction.
9. All employees are aware of the requirements of the quality policy and take ownership of their individual responsibilities.

The Loughran Brewers select quality management system applied ensures that activities noted in this policy are carried out consistently and are regarded as our normal way of doing business. The quality policy and the quality management system are subject to regular review and audit.

Adherence to, and development of the quality management system will ensure that the performance of Loughran Brewers Select is continually improved and it is able to meet the current and future needs of its customer. This policy statement will be displayed within our site.

Signed:

A handwritten signature in black ink that reads 'James Loughran'. The signature is written in a cursive style with a large initial 'J'.

James Loughran, Owner & Director- Loughran Brewers Select.